

Woodlands Patients Voice Meeting Minutes

Wednesday 16th May 2018 6pm to 7pm

Present : Mick, Mary, Sylvia, Kay, Ann, Janet, Michael, Val, Don. (PPG Members)

Dr Ellora Das (Practice GP representative)

Patricia Brown (Practice Admin representative and PPG Secretary)

1. Welcome and Apologies.

As outgoing chair, Mick opened the WPV meeting and apologies were recorded from David, Bob, Fiona, Jean and Joanne

2. Minutes 14th March

Approved.

3. Matters Arising

a) Walking for Health

We continue to advertise buggy walks in practice, canvassing interest at this stage. Agree to give it another push to the end of May during national walking month. The council's walks leaflet advertises a buggy walk in Selston. Add on our poster to Val's notice boards. Pass posters to Health Visitors /Sure Start to promote. WPV members to promote. Publish more widely until the end of May then contact Keith to sort.

b) Self-Care Event

The group had talked of repeating last year's event this coming June, but now feel this is too soon. Discussed whether to run this alongside the NHS 70 Big 7Tea party (see item 8). Agreed to set up a small working group to manage - Val happy to lead, Mick happy to support. This would include things such as ringing organisation to get involved/on the day organisation- setting up/logistics.

c) Governors visit from SFHT

To confirm an invitation has been extended for the July meeting? Mick to check progress with David. All to put on thinking caps for any stories/examples to aid discussion. Invite for July if not already arranged.

d) Building extension

At a standstill.

e) Collaborative event at Brierley Park

Prostate Cancer awareness event held on 5th April. Brierley PPG report approx 25 attended. Happy with the turnout – had some good feedback.

4. Documents from the CCG

a) What constitutes a good PPG document – flagged up again as part of working with the CCG. Standards and terms. WPV have been doing everything on the list for some considerable time where others might still be struggling. Item 4 is the only issue – PPG representing the demographic of the patient group and wider population – difficult to recruit young members and have done campaigns in this regard to death! This is a common, national issue. We can however, demonstrate that we continue to explore it.

b) Outcome from the workshop for young people - report now available from the event held at Vision/West Notts College. The document had been circulated to group members prior to meeting.

Possible areas for action - on line access to book appointments – knowledge of this service with young people is low. Agree to setting up an advertising campaign by sms for young people on repeat prescriptions. If this process is successful – share with the college and the CCG. Also reported - difficulty in using the on line system - is this around strict ID verification? Could be tricky for younger people to provide photo ID and evidence of their home address, which is a requirement to register for the service. Practice to explore a way around this.

5. Practice Update

Building stalled. Mick commented that the bureaucratic process always has to be satisfied. Two new members recruited to the admin and clerical team – Jess and Kyle, which means that the practice has a full complement of staff at present.

6. CRP feedback

The latest Mansfield and Ashfield PPG Chairs meeting occurred last Thursday. Not terribly well attended. The keynote speaker discussed developments in prescribing – mainly the electronic repeat dispensing project, which allows GPs to issue six or twelve months prescriptions to the pharmacy. Needs to be stable patients on regular medication. Woodlands already do this for patients on Thyroxine. Woodlands approach going forward with this pilot, will be to discuss with patients when they attend for their face to face annual medication review. Patients would then work with the Pharmacy – who will have six prescriptions to dispense on a monthly basis.

There is a PPG networking event being organised for Tuesday 5th June - keynote speaker from NAPP. All PPG members are invited to attend. Val shared the information flyer.

Patient and Public Engagement Committee (PPEC) has now been ratified. Redefining of combined Citizens Reference Panel/bodies with special interests/community voluntary services/local authority

- this is the clinical commissioning groups way of involving patients and members of the public – seeking the patients perspective. Val shared an information sheet on how the PPEC is made up/will work.

Dementia Friends - dementia awareness session on offer to practices, patients and/or PPGs – already involved at Forest Medical Practice Mansfield. The group agreed there is a lot of worry about dementia and would be keen to run an education session for practice patients that could be advertised at the self-care event. Trish to investigate whether July education afternoon might be available for Dementia Friends Training on 25th July – plan for 1-2pm for PPG and practice staff to attend. Val to check Dementia Friends availability and ask for an outline so we know what's involved.

Health Literacy Workshops in Nottingham - Val will source a flyer. EMAS seeking PPG members for patient and public representation - let Val know if interested. Network news – all PPG members should receive a hard copy.

7. New Mental Health Strategy for Nottingham

This involves a restructure of services within Nottingham and Nottinghamshire and will be an all age mental health strategy to enable an equitable service for all, with more effective use of limited resources. Developing the strategy over the next five years. Will advertise when opportunities to get involved come along. Planning to deliver a session for GP Practices at a PLT session in June - on what it is like to attend a practice as a patient.

8. NHS70 - Big7Tea.

National promotional resources available to hold a tea party to celebrate 70 years of the NHS and raise money for a list of national nhs charities on or around 5th July 2018. Discussed. Agreed may be better to celebrate the 70 years at our self-care event later in the year.

9. Any other business

i) Coffee Group for people with mental health issues - Kay informed the group that this has now relocated to Thursday afternoons 2-4 pm at the Magdelene Centre on the Lammas. Poster up downstairs – copies to GP rooms. Ann took poster to display.

ii) Request for support for the homeless - Food bank asking whether Woodlands can provide a Practice Nurse on a monthly basis to treat the homeless eg. bad ulcers on legs. Understand as they have no regular address, they are not registered with a local GP. To discuss at practice management meeting.

10. Next meeting Wednesday 18th July at 5.30pm to 7.00pm